



Commonwealth of Virginia
Virginia Department of Criminal Justice Services
VOCA Victim Services Grant Program (VSGP):
QUARTERLY NARRATIVE REPORT

Grant Number: 20-A4722VP18

Program Name: Crime Survivor Mental Health Support

Name of Person
Completing Report: Bruce Cruser

Contact Information
(phone & email): 804 257-5591 ext. 102 bruce.cruser@mhav.org

Reporting Period: Fiscal Year 2020

- Quarter 1 (July 1 – September 30) Quarter 2 (October 1 – December 31)
- Quarter 3 (January 1 – March 31) Quarter 4 (April 1 – June 30)

Brief Project

Description: Peer recovery support to crime victims in recovery from mental health trauma.

INFORMATION & INSTRUCTIONS:

- This form seeks narrative information about your Victim Services Grant Program (VSGP) project during the preceding quarter.
- This form is to be completed and uploaded to the Virginia Department of Criminal Justice Services (DCJS) Grants Management Information System (GMIS).
This form is to be completed in addition to data submitted directly to the federal Performance Measurement Tool (PMT). A copy of your PMT data should also be uploaded to DCJS GMIS.
- Complete this form for the quarterly reporting period marked above.
- **Report only on VSGP-funded services and activities.**

QUARTERLY NARRATIVE QUESTIONS

1. On an annual basis, the PMT will require that grantees provide the number of requests for services that were unmet during the year, along with a brief explanation. If available, quarterly and year-to-date data can be reported below.

Number of requests for services that were unmet because of organizational capacity issues:

Number during reporting period	0
Fiscal year-to-date total number	0

Please explain:

The ReSTORE project was scheduled to take place March 16-19 for 10 participants, but had to be postponed due to social distancing under COVID-19 precautions.

2. Does your organization formally survey clients for feedback on services received?

Yes No (*proceed to Question 4*)

3. On an annual basis, the PMT will request that grantees provide the number of surveys distributed and the number of surveys completed. If available, quarterly and year-to-date data can be reported below.

Number of surveys **distributed** (*includes, but is not limited to, those distributed by hand, mail, or electronic methods*):

Number during reporting period	0
Fiscal year-to-date total number	75

Number of surveys **completed**:

Number during reporting period	0
Fiscal year-to-date total number	65

4. Discuss some of the challenges or changes to your program faced during the course of the reporting period.

After much deliberation, we decided to postpone our session of the ReSTORE program scheduled for March 16-19 at Shalom House in Hanover County due to social distancing required by the COVID-19 precautions. This was very disappointing for all concerned, but turned out to be the right decision.

COVID -19 impacted our outreach efforts as well. We were scheduled to exhibit to social work providers and others at the NASW annual training conference in Williamsburg in March. Although the conference took place virtually and included our ReSTORE material, our presence and opportunity to communicate about the program was greatly diminished. Other exhibit/outreach opportunities planned for April and May have also been cancelled by the organizational sponsors (VACSB, VAPA, May is Mental Health Month event, presentations). Most importantly, our grant funded Outreach Coordinator was out on sick leave for a few weeks during the pandemic.

We have also had to postpone or cancel the session of ReSTORE planned for May at Airfield Conference Center in Waverly, VA, as the center has closed until further notice due to COVID-19.

We did complete several outreach activities earlier in the quarter:

Jan. 24 - Spoke at a Training for Peer Recovery Specialists

Jan. 30 - Spoke at Hanover Safespace

Feb. 4 & 8 - VCU Human Trafficking Symposium (table w/ resources AND attended)

Feb. 15 - Lunch & Learn: Emotional Abuse and Gaslighting (shared resources - (Re)STORE)

Feb. 29 - Lunch & Learn: Trauma-informed Health Care (shared resources - (Re)STORE)

Mar. 5 - Spoke at SAFE (Culpeper)

5. Provide one brief case study that illustrates and describes the services provided with VSGP funding. **Do not use victim names or include any other identifying information.**

Once again, an outreach effort to people training to become peer recovery specialists resulted in some of them applying to attend our ReSTORE program themselves, so they could not only benefit directly but also learn things that they could then use to help others.

6. Describe any emerging issues or notable trends affecting crime victim services in your service area.

Obviously the pandemic has deepened the mental health concerns of crime victims, and made it more difficult for them to access the usual means of getting support. We are stepping up staffing of our Warm Line service to be available to anyone seeking mental health phone support.

7. If the program assisted victims of federally investigated or prosecuted crimes, please provide the number of **federal crime victims** below.

Number during reporting period	N/A
Fiscal year-to-date total number	N/A